

SCO Insight LDAP Client Installation Documentation

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Introduction

The SCO Insight LDAP Client is a high performance LDAP client for Microsoft Outlook providing functionality similar to the Exchange Global Address List.

Before You Begin

- The SCO Insight LDAP Client is fully compatible with Microsoft Outlook 97, Outlook 98, Outlook 2000 and Outlook XP.
- Outlook 98 and Outlook 2000 must be configured for the 'Corporate or Workgroup' service. To view the service for which Outlook has been configured click on the Outlook 'Help' menu item and select 'About Microsoft Outlook'.

To change the configuration for Outlook 98 you must re-run the Outlook 98 setup by running 'Add/Remove Programs' in the 'Control Panel'. Select 'Outlook 98' and click on 'Add/Remove' or 'Change' depending on the version of Microsoft Windows. This will present you with the option to re-run Outlook 98 setup. When the 'E-mail Service Options' dialog is displayed select 'Corporate or Workgroup'.

To change the configuration for Outlook 2000 click on the Outlook 'Tools' menu item and select 'Options'. Select the 'Mail Delivery' tab and click the 'Reconfigure Mail Delivery...' button. Select the 'Corporate or Workgroup' option.

When changing the configuration of either Outlook 98 or Outlook 2000 to the 'Corporate or Workgroup' service, you may be requested to insert your original Outlook installation media. Make sure that you have your original Outlook installation media or that the original software is available via a network share before you attempt to change the Outlook configuration.

Outlook 97 and Outlook XP do not incorporate the concept of the 'Corporate or Workgroup' service.

- Disable any anti-virus software AND services associated with the anti-virus software.
- Verify that you already have an email account activated on your SCO Volution Messaging Server.

- You will need the following information to configure the SCO Insight LDAP Client. This information should be provided to you by your system administrator.
 - The fully qualified hostname of the SCO Volution Messaging Server.
 - Your Volution Messaging Server email ID and password.
 - Your license key for the SCO Insight LDAP Client.
 - The location from which the SCO Insight Connector installation files can be downloaded.

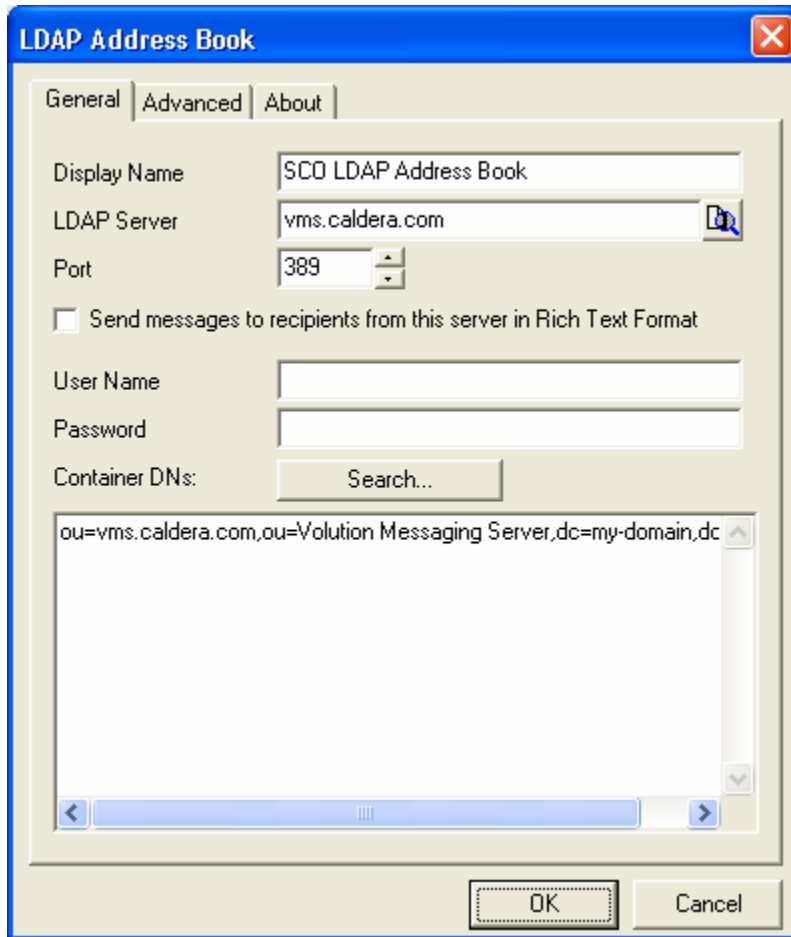
SCO Insight LDAP Client Installation

1. Close Outlook if it is running.
2. Download the SCO Insight LDAP Client zip file and extract the contents using an unzip/decompress utility, such as WinZip.
3. Run the resulting Insight LDAP Client setup program to install the Insight LDAP Client files. Enter the Insight LDAP Client license key when prompted to do so.

SCO Insight LDAP Client Configuration

1. Start Outlook.

The following dialog window will appear. This dialog allows you to specify the name of your Address Book, the hostname of the LDAP server from which addresses are retrieved and how LDAP is to be searched for the address information. Sample configuration data is shown below.



2. Configure the SCO LDAP address book.

- In the 'Display Name' field enter any name that you wish to use for the directory server such as 'SCO LDAP Address Book'.
- In the 'LDAP Server' field enter the fully qualified hostname of your SCO Volution Messaging Server.
- Next, work through the following steps to obtain your value for the 'Container DN's' field (underneath the 'Search' button). This tells the SCO Insight LDAP Client how to search LDAP for user addresses.
 - a. Using the fully qualified hostname of your SCO Volution Messaging Server, enter either URL into your web browser to go to the Preferences Manager log-in web page of your SCO Volution Messaging Server:

`http://<your-hostname-here>/msg`
`https://<your-hostname-here>/msg`

- b. Log-in to the Preferences Manager using your SCO Volution Messaging Server email ID and password.
- c. Click on 'Preferences' in the navigation bar (left side of the web page) then click on the sub-item 'Client Setup'. Your Email Account and Directory Server Account information will be displayed. Do NOT click on the "Configure" button in the Client Setup web page.
- d. Copy the portion of the Directory Server Account 'Account Name' field, starting with and including the second 'ou=' to the end of the string, into the 'Container DNs' field of the 'LDAP Address Book' dialog window.

For example, if the 'Account Name' field contains this string

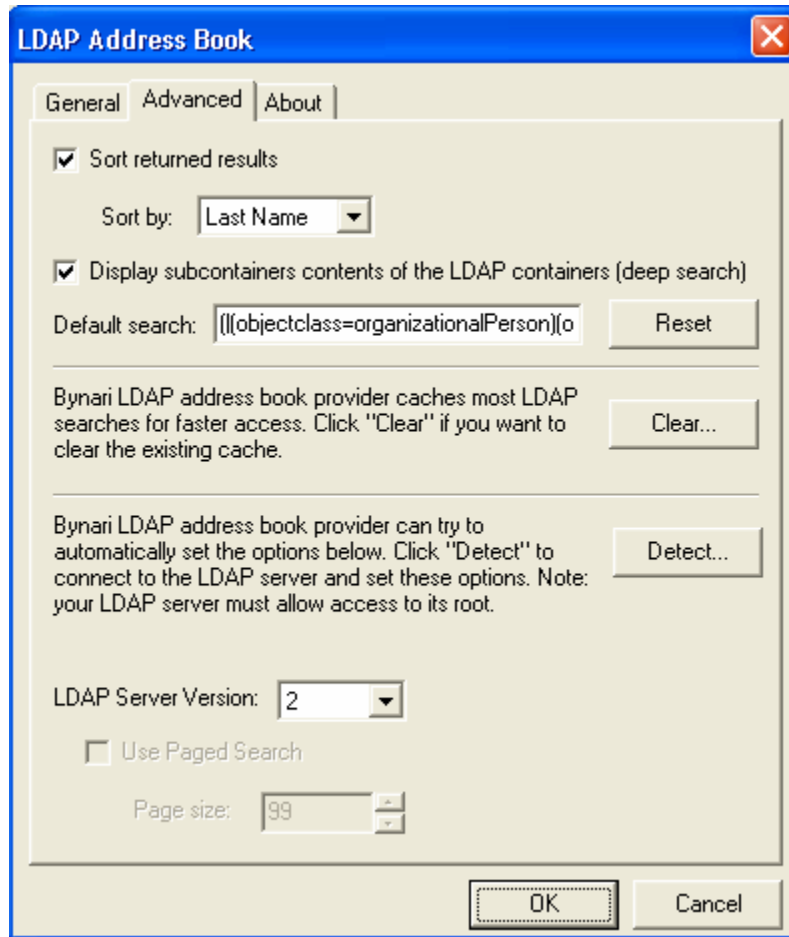
uid=johndoe,ou=MSG Users,ou=vms.caldera.com,ou=Volution Messaging Server,dc=my-domain,dc=com

copy this portion of it into the 'Container DNs' field

ou=vms.caldera.com,ou=Volution Messaging Server,dc=my-domain,dc=com

Your 'LDAP Address Book' dialog window should now contain data similar to that shown in the screenshot above.

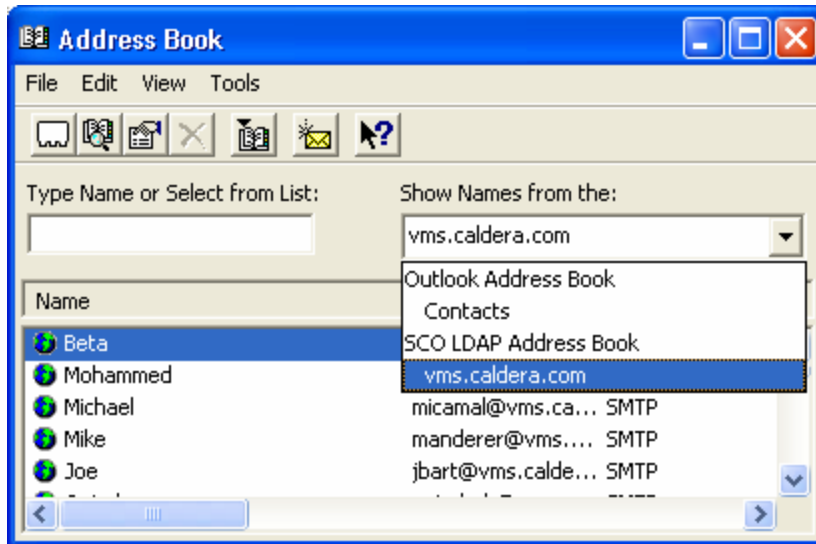
- e. Click 'Logout' located in the top right hand corner of the web page to log out of the Preferences Manager.
- Click the 'Advanced' tab of the 'LDAP Address Book' dialog window.
 - Enable 'Sort returned results' and 'Display sub-containers results of the LDAP containers (deep search)' as shown in the following screenshot.
 - Click the 'Ok' button.



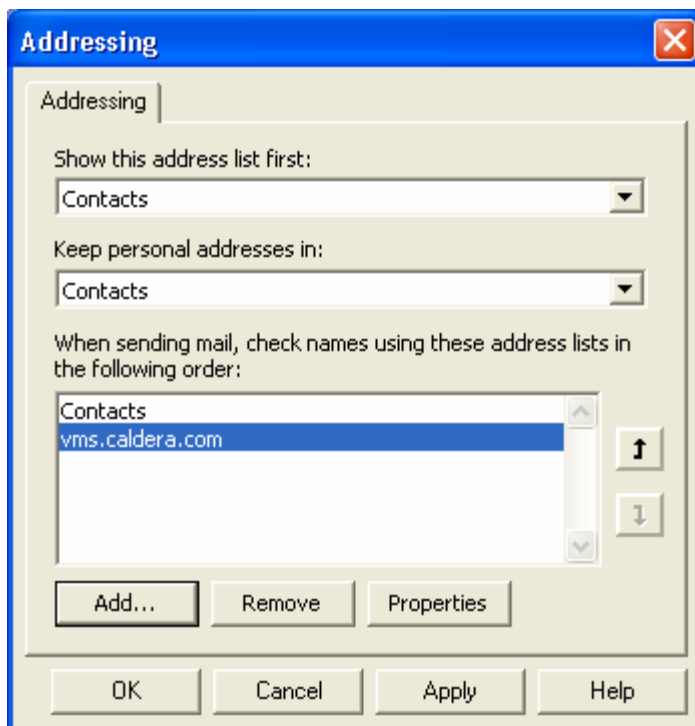
3. Restart Outlook.

Using the SCO LDAP Address Book

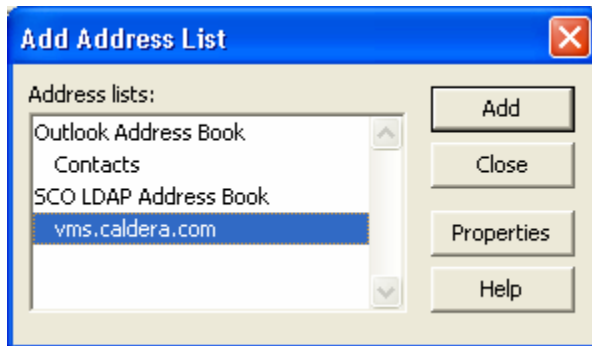
1. Open the Outlook Address Book by clicking on 'Tools' and 'Address Book'. If you used the default name for your address book it will appear in the list of searchable Outlook address books as 'SCO LDAP Address Book'. Select the email domain within the 'SCO LDAP Address Book' to be searched. In the screenshot below 'vms.caldera.com' would be a correct selection. The addresses in the selected email domain will be displayed.



2. It is up to the user to specify which Contacts lists and address books are searched and the order in which they are searched to resolve email addresses. To optionally configure Outlook to resolve email addresses from the SCO LDAP Address Book open the 'Address Book' dialog as shown above. Then, in Outlook 97 and Outlook 98 click on 'Help' and 'Options'. In Outlook 2002 (XP) click on 'Tools' and 'Options'. A dialog window similar to the one shown below will be displayed.



3. If the 'SCO LDAP Address Book' email domain is not listed click the 'Add' button and select your email domain from the list under 'SCO LDAP Address Book'. Click 'Add' then 'Close'.



4. You should be returned to the 'Addressing' dialog window. Click 'Apply' then 'Ok'.

Changing the SCO LDAP Address Book Configuration

If at any point you need to edit your LDAP configuration, go to the Outlook 'Tools' menu item and select 'Services' (In Outlook XP this is called 'E-mail Accounts'). Then double click on your SCO LDAP Address Book entry. This will display the 'LDAP Address Book' configuration dialog window as shown above.

In Outlook XP you may need to select 'View or change existing directories or address books' before the dialog window containing the 'SCO LDAP Address Book' entry is displayed.